# SRS Document in Bidder's Voice

Thank you for the detailed requirements list. I am thrilled to provide a comprehensive response to the tender requirement for the implementation of the Integrated Solid Waste Management Solution (ISWM). I will outline how we plan to fulfill each requirement in partnership with Pune Municipal Corporation. Please refer to the numbered requirements for your ease of reference.   
  
Can we arrange a call to discuss this in further detail and outline our proposal?   
  
5.2.17 Additional Support from Bidder:   
We have a robust customer support system that will serve as a reliable channel for addressing any issues and ensure timely resolution for requirements post implementation.   
  
5.2.18 Functional Requirements:   
As per your specifications, we will integrate unique functionalities like e-waste tracking and specialized waste collection into the system. Our solution is adaptable to include these and any other feature updates needed.   
  
5.2.19 Households/Public/Markets area sweeping:   
Our solution includes a robust GIS mapping module that